

Program C: Operational Support Program

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation budget request.

DEPARTMENT ID: Department of Public Safety and Corrections
 AGENCY ID: 08-419 Public Safety Services - Office of State Police
 PROGRAM ID: Program C: Operational Support

1. (SUPPORTING) Through the Accreditation Unit of the Louisiana State Police, to comply with 100% of the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards.

Strategic Link: This objective relates to Strategic Objective I.1: To become Commission on Accreditation for Law Enforcement Agencies accredited by June 30, 2004.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Commission on Accreditation for Law Enforcement Agencies has established a body of standards designed to increase a law enforcement agency's capability to prevent and control crime; increase agency effectiveness and efficiency in the delivery of law enforcement services; increase cooperation and coordination with other law enforcement agencies; increase citizen and employee confidence in the goals, objectives, policies, and practices of the agency. There are 443 standards that reflect the best professional requirements and practices for law enforcement agency.

Explanatory Note: There are five general phases or steps in the accreditation process: (1) application, (2) self-assessment, (3) on-site assessment by CALEA, (4) CALEA review and (5) maintaining compliance and reaccreditation. It is the agency's intent to complete 50% of step 2 by June 30, 2003.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14171	S	Number of applicable CALEA standards	Not Applicable ¹	443	443	443	443	443
14172	S	Number of applicable CALEA standards with which State Police is in compliance	Not Applicable ¹	202	222	222	443 ²	443
14173	S	Percentage of CALEA standards with which State Police is in compliance	Not Applicable ¹	45%	50%	50%	100% ²	100%

¹ This indicator did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002.

² The department will be in full compliance with all CALEA standards by this time. To achieve accreditation by CALEA, the department must be in compliance with all standards.

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2. (KEY) Through the Bureau of Criminal Identification and Information, to electronically collect 91% of all submitted criminal bookings by June 30, 2004.

Strategic Link: This operational objective relates to Strategic Objective I.3: The Bureau of Criminal Identification and Information will, by electronic means through the Automated Fingerprint Identification System (AFIS) collect 95% of all submitted criminal bookings, by fiscal year 2004-2005.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The purpose of this objective is to monitor the use of the AFIS system as compared to the use of manual fingerprint card submissions. The Bureau of Criminal Identification and Information provides technical management and oversight of AFIS. AFIS provides electronic booking capability to all agencies in Louisiana. Agencies are statutorily required to forward booking information within 72 hours to the bureau.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
10988	K	Number of criminal fingerprint cards received	30,000	23,835 ¹	30,000	30,000	20,000 ²	20,000
6642	K	Number of criminal bookings processed on Automated Fingerprint Identification System (AFIS)	300,000	282,742 ³	300,000	300,000	300,000	300,000
14177	K	Percentage of criminal bookings processed on AFIS	Not Applicable ⁴	Not Available ⁴	91%	91%	91%	91%

¹ This is due to the fact that more bookings are being conducted with the AFIS system rather than requiring additional processing.

² The agency indicates that original projections are not indicative of the work being performed. FY 2002-2003 projections and performance standards were inaccurate; the FY 2003-2004 projections are being lowered.

³ The agency indicated that there have been fewer criminal bookings statewide, a factor that is beyond the control of the agency.

⁴ This was a new indicator in FY 2001-2002; it did not appear under Act 12 of 2001 and has no performance indicator for FY 2001-2002. The department indicates that no actual figure is available for FY 2001-2002.

DEPARTMENT ID: Department of Public Safety and Corrections
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GENERAL PERFORMANCE INFORMATION: BUREAU OF CRIMINAL IDENTIFICATION AND INFORMATION, CRIMINAL CARDS						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
10989	Number of criminal cards received	39,665	40,514	32,418	30,784	23,835
10990	Number of criminal cards processed	112,454	40,279	18,241	13,932	27,627

DEPARTMENT ID: Department of Public Safety and Corrections
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3. (KEY) Through the Crime Laboratory, to maintain those criteria necessary to retain American Society of Crime Lab Directors/Laboratory (ASCLD/LAB) accreditation and significantly improve laboratory operations by maintaining an internal Quality Assurance Unit.

Strategic Link: This objective partially accomplishes Strategic Objective III.1: The Crime Laboratory will maintain American Society of Crime Laboratory Directors/Laboratory Accreditation Board (ASCLD/LAB) accreditation to significantly improve laboratory operations through June 30, 2006.

Louisiana: Vision 2020 Link: The agency indicates this link is not applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: All accreditation criteria are established by the American Society of Crime Lab Directors/Laboratory (ASCLD/LAB). The ASCLD/LAB has issued a Laboratory Accreditation Board Manual containing hundreds of standards that fall within the three assigned criteria. If a laboratory fails to meet any one category that laboratory does not receive accreditation and has one year to make the necessary adjustments for accreditation. The internal Quality Assurance Unit is a quality assurance mechanism for continued accreditation, and performing annual internal quality assurance audits into the administration and operations of the forensic laboratory.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6621	K	Percentage of ASCLD/LAB essential criteria met	90%	98% ¹	100%	100%	100%	100%
6622	K	Percentage of ASCLD/LAB important criteria met	65%	89% ²	75%	75%	75%	75%
6623	K	Percentage of ASCLD/LAB desirable criteria met	50%	95% ³	50%	50%	50%	50%
6624	S	Number of internal audits conducted	5	13 ⁴	12	12	12	12

¹ Essential criteria are those standards which directly affect and have a fundamental impact in the work product of the laboratory or the integrity of the evidence. A laboratory must achieve not less than 100% of the essential criteria for accreditation.

² Important criteria are standards which are considered to be key indicators of the overall quality of the laboratory but may not directly affect the work product or the integrity of the evidence. A laboratory must meet 70% of the important criteria for accreditation.

³ Desirable criteria are the standards that have the least affect on the work product or the integrity of the evidence but which nevertheless enhance the professionalism of the laboratory. A laboratory must meet at least 50% of the desirable criteria for accreditation. Based on laboratory audits, these are the percentages required to maintain ASCLD/LAB accreditation. The laboratory's performing at a better standard than required for accreditation.

⁴ The lab dedicated other resources to this activity to ensure that the ASCLD/LAB criteria were being met.

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4. (KEY) Through the Crime Laboratory, to maintain an 80% analysis rate for all crime lab requests in FY 2003-2004.

Strategic Link: This objective partially accomplishes Strategic Objective III.2: The Crime Laboratory will utilize Justice Trax to ensure accountability of evidence and scientific analysis by June 30, 2003

Louisiana: Vision 2020 Link: No information was provided by the agency.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6626	K	Total number of lab requests for analysis	14,600	12,928 ¹	13,000	13,000	13,000	13,000
6627	K	Total number of lab requests analyzed	8,872	10,485 ²	10,500	10,500	13,000 ³	10,500
6625	K	Percentage of lab requests analyzed	61%	81% ⁴	80%	80%	100% ⁵	80% ⁵
1931	S	Percentage of work completed for other agencies	68%	80% ⁶	80%	80%	80%	80%
6628	S	Number of agencies on pre-log	5	0 ⁷	5	5	5	0%

¹ The number of requests for service to the laboratory is below expectations due in part to the alcohol content requests being reduced from over 2000 in FY 2000-2001 to only a few; further, the Baton Rouge Police Department and St. Tammany Parish Sheriff's Office submitted fewer drug cases.

² Retention of personnel allowed for reduced training and consequently an increase in output.

³ Continuation adjusted by an additional 2,500 lab requests analyzed due to a workload request for 12 new positions

⁴ Retention of personnel allowed for reduced training and consequently an increase in output. Also, a reduction in the number of requests being submitted to the lab increased the percentage of requests being analyzed.

⁵ Continuation level is adjusted by an additional 20% of work completed for other agencies due to a workload request for 12 new positions. Proposed performance standard remains at FY 2002-2003 level, since the Executive Budget recommendation does not include the requested 12 new positions.

⁶ Retention of personnel allowed for reduced training and greater output. Also, a reduction in the number of requests being submitted to the laboratory increased the percentage of these requests being analyzed.

⁷ Justice trax LIMS was not allowing for prelog at this time.

For more information on Crime Laboratory requests and analyses, see the General Performance Information table that follows.

DEPARTMENT ID: Department of Public Safety and Corrections
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GENERAL PERFORMANCE INFORMATION: CRIME LABORATORY						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
6626	Total number of lab requests for analysis	14,039	13,489	13,758	12,765	12,928
10978	Number of narcotics requests for analysis	8,413	7,242	7,537	7,395	7,186
10979	Number of physical evidence requests for analysis	1,835	1,904	2,041	2,073	1,929
10980	Number of toxicology requests for analysis	3,791	4,343	4,180	3,297	3,179
New	Number of forensic DNA requests for analysis	Not Applicable	Not Applicable	Not Applicable	Not Applicable	221
6627	Total number of lab requests analyzed	13,337	12,845	10,373	10,332	10,485
6625	Percentage of lab requests analyzed	95%	80%	75%	81%	81%
1931	Percentage of work completed for other agencies	82%	75%	75%	79%	80%
10993	Number of latent cases received	1,789	1,521	1,392	1,276	880
10994	Number of latent cases checked	2,052	1,274	1,023	1,271	363

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5. (KEY) Through the Crime Laboratory, to continue implementation of the Combined DNA Indexing System (CODIS) in order to comply with the 1997 state data banking law.

Strategic Link: This objective related to Strategic Goal III.4: Implement the DNA Detection of Sexual and Violent Offenders Act by complying with the 1997 state data banking law.

Louisiana: Vision 2020 Link: No information was provided by the agency.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Forensic DNA testing is the identification and evaluation of biological evidence in criminal matters using DNA technology. As a result of DNA testing, a profile is developed and then checked against the state database and CODIS at the national level. This program will serve as a tool for identifying the perpetrators of crime. The State Police Crime Laboratory will coordinate the collection, testing, data management, and public relations required to provide the state with a useful DNA data bank.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14202	K	Number of CODIS DNA samples collected	Not Applicable ¹	8,191	12,000	12,000	12,000	12,000
10986	K	Number of samples entered into CODIS	700	0 ²	11,000	11,000	11,000	11,000
10987	S	Backlog of cases to be entered into CODIS	0	2,000	1,000	1,000	1,000	1,000

¹ This was a new indicator for FY 2001-2002. It did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002.

² No samples have been entered into CODIS. There are 200 samples that are ready to be entered. Before samples could be entered, the analyst had to be trained and the FBI did not conduct training until June. Federal law also requires that all samples be manually reviewed and this process could not be completed until after FY 2001-2002. The unit is in the process of scheduling the first upload.

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6. (KEY) Through the Bureau of Criminal Identification and Information, to process 95% of the requests to update criminal history information and make the information electronically available.

Strategic Link: This operational objective relates to Strategic Objective I.10: Through the Bureau of Criminal Identification and Information, by fiscal year 2004-2005, to process 95% of the requests received to update criminal history information and to make the information electronically available.

Louisiana: Vision 2020 Link: No information was provided by the agency.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Bureau of Criminal Identification and Information receives criminal history information from bookings, either through manual fingerprint card submission or through the Automated Fingerprint Identification System (AFIS). Additionally, the Bureau receives information on dispositions of those arrest charges, providing criminal justice agencies such as law enforcement, judges, and districts attorney with critical information to make decisions regarding the liberty of individuals and the safety of the public. All of this information is stored in the Louisiana Computerized Criminal History (LACCH) system where it is available to authorized criminal justice users.

The manual process of adding this information is time and labor intensive. Initiatives in conjunction with the Louisiana Supreme Court through their Case Management Information System will help to reduce the manual labor involved in dispositions of criminal charges. Currently, expungements are non standardized and represent an enormous task to complete. Because of the impossibility of processing them properly, the department operationally removes the entire record of an individual pending completion of the expungement order. This may take several years at the current rate. In the meantime, the offenders entire arrest and conviction record is "non-automate" meaning that agencies encountering this individual are only able to obtain the necessary criminal history information by specific request to the Bureau during weekday normal business hours only.

Availability of the information immediately provides the user agencies with this necessary information at the time of need. An increase in identification of criminals would be the logical result of availability of more accurate and timely information. This would provide not only greater safety for law enforcement in direct contact with the individuals, but also to those ancillary uses of the information.

Information contained in the LACCH database is also used to make evaluative decisions such as teacher and child care employment eligibility. Because of the lack of complete information, many requests are delayed while the information is obtained manually. This potentially could allow dangerous individuals access to our most vulnerable members we protect, children and the elderly. Additionally, because of incomplete information, checks by the National Instant Criminal Background Checks System (NICS) under the Brady Act are unable to be automatically processed. In these cases, individual agencies must be contacted for complete information within the timeframe provided for disqualification.

It is the intent of the objective to properly process all information relative to an individuals criminal history record and make it immediately available electronically to all authorized criminal justice users without manual intervention. The LACCH is approximately 20 years old and lacks the proper functionality to integrate effectively with other systems that could be used to update these records making them accessible electronically.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14203	S	Number of requests to add criminal history received	Not Applicable ¹	Not Available ¹	80,000 ²	80,000	20,000 ³	20,000 ⁴
14204	K	Number of requests to add criminal history processed	Not Applicable ¹	Not Available ¹	80,000 ²	80,000	20,000 ³	18,000 ⁵
14205	S	Number of arrest dispositions received	Not Applicable ¹	Not Available ¹	50,000 ²	50,000	50,000	50,000 ⁴

14206	K	Number of arrest dispositions processed	Not Applicable ¹	Not Available ¹	50,000 ²	50,000	50,000	45,000 ⁵
10991	S	Number of expungements received	Not Applicable ⁶	12,221	24,000 ²	24,000	10,000 ³	10,000 ⁴
10992	K	Number of expungements processed	Not Applicable ⁶	444	1,000 ²	1,000	22,800 ⁷	20,520 ⁵

¹ This was a new indicator for FY 2001-2002. It did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002. No yearend actual figure is available for FY 2001-2002.

² A House amendment added \$1,029, 099 and 35 positions to perform criminal background checks. The same amendment modified performance standards.

³ Original projections are not indicative of actual work performed. Fiscal Year 2002-2003 performance standard was inaccurately projected; continuation level values are adjusted.

⁴ This is related to outside requests for service and will not reduce.

⁵ The proposed performance standard is adjusted for 10% reduction based on agency-anticipated loss of 7 employee positions. The Executive Budget recommendation does not reduce State Police Table of Organization (T.O.). However, the agency indicates that, to live within its available revenues, it will be necessary to reduce T.O. by 7 positions.

⁶ This was a new indicator for FY 2001-2002. It did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002.

⁷ Continuation level is adjusted by 21,800 additional expungements processed as a result of requested workload adjustment included in the agency's continuation budget request.

DEPARTMENT ID: Department of Public Safety and Corrections
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GENERAL PERFORMANCE INFORMATION: BUREAU OF CRIMINAL IDENTIFICATION AND INFORMATION, CRIMINAL HISTORIES						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
14207	Number of manual dispositions received	21,056	43,632	27,295	24,521	18,028
14208	Number of manual dispositions processed	240	618	3,311	4,508	701
14209	Number of electronic dispositions received	0	0	0	0	0
14210	Number of electronic dispositions processed	0	0	0	0	0
14213	Number of other criminal history requests received	30,497	52,351	54,583	32,910	63,757
14214	Number of other criminal history responses manually reported	30,497	52,351	54,583	32,910	63,757
10991	Number of expungements received	9,220	8,102	9,659	11,394	12,221
10992	Number of expungements processed	5,194	2,405	2,486	1,588	444
10995	Number of criminal histories added	115,369	36,446	15,829	18,342	39,978

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7. (KEY) Through the Bureau of Criminal Identification and Information, to process 68% of civil applicant requests within 5 days or less.

Strategic Link: This operational objective relates to Strategic Objective I.10: The Bureau of Criminal Identification and Information will process 95% of the requests for applicant criminal history information, within 5 business days by fiscal year 2004 - 2005.

Louisiana: Vision 2020 Link: No Information was provided by the agency.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Bureau of Criminal Identification and Information processes requests for criminal history information for applicants for employment and licensing. This includes, but is not limited to teachers, day care workers, and nursing home employees. All of these are required to submit to a background check prior to being hired. In lieu of completion of the checks, the statutes allow them to be temporarily employed until the check is completed. Additionally, for teachers, state law requires an additional check of the national criminal history files to ensure that there is no out of state criminal history for disqualifying convictions for those applying for employment or licensing. Currently because of a lack of resources, the Bureau of Criminal Identification and Information is not processing the additional mandated national criminal history checks.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14215	K	Number of civil applicant requests received	Not Applicable ¹	120,061	100,000 ²	100,000	120,000 ³	120,000 ⁴
14216	K	Number of civil applicant requests processed in 5 days or less	Not Applicable ⁵	Not Available ⁵	95,000 ²	95,000	90,000 ³	81,000 ⁶
14217	K	Number of Child Protection Act requests processed through FBI	Not Applicable ⁵	Not Available ⁵	16,000 ²	16,000	16,000	14,400 ⁶

¹ This was a new indicator in FY 2001-2002; it did not appear under Act 12 of 2001 and has no performance indicator for FY 2001-2002.

² A House amendment added \$1,029, 099 and 35 positions to perform criminal background checks. The same amendment modified performance standards.

³ The agency indicates that original projections are not indicative of the work being performed. FY 2002-2003 projection and standard were inaccurate; FY 2003-2004 projection and proposed performance standard are being lowered.

⁴ This is related to outside requests for service and will not reduce.

⁵ This was a new indicator in FY 2001-2002; it did not appear under Act 12 of 2001 and has no performance indicator for FY 2001-2002. The department indicates that no actual figure is available for FY 2001-2002.

⁶ The proposed performance standard is adjusted for 10% reduction based on agency-anticipated loss of 7 employee positions. The Executive Budget recommendation does not reduce State Police Table of Organization (T.O.). However, the agency indicates that, to live within its available revenues, it will be necessary to reduce T.O. by 7 positions.

For more information on the processing of civil applicant requests, see the General Performance Information table that follows.

DEPARTMENT ID: Department of Public Safety and Corrections
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GENERAL PERFORMANCE INFORMATION: BUREAU OF CRIMINAL IDENTIFICATION AND INFORMATION						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
14216	Number of civil applicant requests processed	89,669	117,057	118,695	107,157	86,510

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GENERAL PERFORMANCE INFORMATION: OTHER OPERATIONAL SUPPORT ACTIVITIES						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
	Traffic Records					
13574	Number of crash reports received	35,506	38,382	35,533	34,362	37,805
13575	Number of crash reports sold	46,849	84,820	41,153	36,007	30,814
	Concealed Handgun Permits					
13576	Number of applications received	3,181	2,236	1,754	1,453	1,698
13577	Number of permits issued	908	2,345	1,724	1,288	1,977
13578	Number of permits denied	80	92	56	43	64
13579	Number of permits revoked	11	20	11	17	23
13580	Number of permits suspended	24	26	24	25	50
13581	Number of denials reviewed	24	7	3	7	16
	Applied Technology					
13585	Number of 40-hour intoxilyzer classes	19	23	20	16	24
13586	Number of students (intoxilyzer classes)	526	684	597	490	688
13587	Number of 4-hour intoxilyzer recertification classes	125	120	117	114	120
13588	Number of students (recertification classes)	1,611	1,343	1,532	1,878	1,529
	Number of instruments certified	641	728	777	780	877
13589	Number of intoxilyzers repaired in laboratory	335	286	319	264	278
13590	Number of other equipment repairs	70	71	54	72	69
	Air Support					
13582	Number of hours flown	2,029	3,305	3,273	2,769	2,838
13583	Number of fixed wing aircraft	5	5	6	6	6
13584	Number of helicopters	7	7	7	7	7